



# Year in Review



While the pandemic has been in focus for much of the year, the County of Santa Clara Health System has realized accomplishments in so many areas. The staff, units, and departments of the Health System have gone above and beyond responding to the pandemic and in expanding, enhancing, and improving services to the community. Here are just some of the system's accomplishments.

## 1st Quarter 2021



### Protecting community health

Community vaccinations started, including essential workers. The largest vaccination site in CA and community sites opened, providing half the vaccines in our county.

### Saving lives

With deaths from fentanyl overdoses rising, community awareness was raised about the risks and overdose reduction strategies. With the primary audience of 14 to 30 year-olds, we placed ads on Snapchat and Instagram.



### Better care through technology

Santa Clara Valley Medical Center Hospitals & Clinics reached HIMSS Stage 7, the highest certification possible for their use of electronic medical records.

## Second Quarter

### Providing quality care

Santa Clara Valley Medical Center and St. Louise recognized for high standards in maternity care from CA Hospital Compare and the California Honor Roll.



### Achieving health equity

The Black Infant Health Program and Perinatal Equity Initiative were expanded to provide more services to African/African Ancestry women.

### Expanding access to care

De Paul Health Center was renovated to bring more services to South County, a new community crisis response program was funded, and allcove centers for young people were opened.



## Third Quarter

### Focus on Behavioral Health Services

To improve the health and well-being of residents, critical behavioral health services were enhanced and transformed to benefit the residents of our community.

### Understanding health risks

A community campaign was launched to raise awareness of the risk of drinking alcohol during pregnancy. NotEven1 let people know that there is no safe amount of alcohol to drink when pregnant.



### Serving families & students

School Linked Services Family Engagement Program was expanded. Now more schools offer coordinated services to support students in school and in life. The capacity of Mobile Crisis Response was also increased by 10%.

### Lessening overdoses

Addiction Medicine Clinics offer free education and Narcan kits to help prevent opioid overdoses.



## Fourth Quarter



### Preventing suicides

As gun violence and injury continues, and because middle-aged men are the most at risk for suicide by firearm, the Behavioral Health Services Department launched an awareness campaign to encourage the safe storage of guns. A safely stored firearm can mean the difference between a tragedy event or a life saved.

### Offering excellent care

Santa Clara Valley Medical Center was recognized as one of the country's best hospitals for maternity care by US News & World Report.

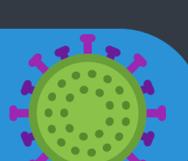


### Expanding Services to the Community

The Vietnamese American Service Center opened bringing behavioral health resources, health coverage assistance, and other social services to the community. Culturally competent services are provided in Vietnamese, Spanish and English to help overcome barriers to health and human services.

### Responding to the Pandemic

Providing vaccinations expanded to children over 5 years-old and boosters for adults. Nearly 1.5 million vaccinations were given by the County. Monitoring COVID-19 variants, testing, vaccinations and caring for the ill continue.



County of Santa Clara Health System employees are on the front lines of the pandemic, others provide care and services to the community, and still others support our workforce and organization. We are making a difference every day and delivering on our promise of Better Health for All.