



Quarterly Update January to March 2022

The County of Santa Clara Health System continues to expand care and offer new services. We are on a journey of providing better service, better care, better health, all at a better value, so we can realize our vision of Better Health for All.

Pandemic Response

1.7 million vaccines



By providing vaccines, the Health System, reached a **90% vaccination rate** of county residents.

Crisis Response

Mobile Teams Expanded



With **4,956 calls received**, teams respond as needed to de-escalate situations & provide services and resources.

Community Response

Mental Health Services



1,400 community survey responses & 26 virtual sessions gathered input on needed services.



Affordable Care Act

12th Year Anniversary

Now **more people** in our community have coverage, giving them access to needed healthcare services.

In Santa Clara County:

- 88%** People insured in 2010
- 95.9%** People insured in 2020

With the Affordable Care Act, Santa Clara Valley Medical Center had a **98% increase** in covered and delegated lives.

New Specialty Clinic & Pharmacy

Local access



SCVMC's North County site offers **cardiac, other specialized services, and a pharmacy**, to local residents.

New OB/GYN Clinic

Serving more women



SCVMC's San Jose clinic offers **specialized services when women** are experiencing an important change in their life.

New Clinic for Gastroenterology

Easy access



SCVMC's San Jose specialty clinic offers inpatient **consults, procedures and follow-up** visits. It also takes referrals.



MedAssist Program

Offsets costs for **insulin, asthma inhalers and EPI pens**

With rising cost of medication some people miss taking vital medications to make ends meet. Eligible Santa Clara County residents can **get funding for medications**, including people who fill their prescriptions at pharmacies like CVS or Walgreens.

In our community:

118,900 adults with diabetes

257,000 adults and children with asthma

21,600 people are prescribed EPI pens



Assisted Outpatient Treatment

This program provides court-ordered outpatient care for at-risk individuals with severe mental illness. The goal: **help people who do not recognize the need for treatment** and are considered at-risk when in the community.



Women, Children & Infants (WIC)

With technology and remote access, the WIC program is serving 25% more people than prior to the pandemic. Now, **15,400 moms & children** receive benefits and services every month to support their health & well-being.