



# Quarterly Update January to March 2022

The County of Santa Clara Health System continues to expand care and offer new services. We are on a journey of providing better service, better care, better health, all at a better value, so we can realize our vision of Better Health for All.

## Pandemic Response

1.7 million vaccines



By providing vaccines, the Health System, reached a **90% vaccination rate** of county residents.

## Crisis Response

Mobile Teams Expanded



With **4,956 calls received**, teams respond as needed to de-escalate situations & provide services and resources.

## Community Response

Mental Health Services



**1,400 community survey responses & 26 virtual sessions** gathered input on needed services.



## Affordable Care Act

12th Year Anniversary

Now **more people** in our community have coverage, giving them access to needed healthcare services.

## In Santa Clara County:

- 88%** People insured in 2010
- 95.9%** People insured in 2020

With the Affordable Care Act, Santa Clara Valley Medical Center had a **98% increase** in covered and delegated lives.

## New Specialty Clinic & Pharmacy

Local access



SCVMC's North County site offers **cardiac, other specialized services, and a pharmacy**, to local residents.

## New OB/GYN Clinic

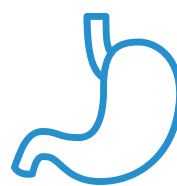
Serving more women



SCVMC's San Jose clinic offers **specialized services when women** are experiencing an important change in their life.

## New Clinic for Gastroenterology

Easy access



SCVMC's San Jose specialty clinic offers inpatient **consults, procedures and follow-up** visits. It also takes referrals.



## MedAssist Program

Offsets costs for insulin, asthma inhalers and EPI pens

With rising cost of medication some people miss taking vital medications to make ends meet. Eligible Santa Clara County residents can **get funding for medications**, including people who fill their prescriptions at pharmacies like CVS or Walgreens.

## In our community:

118,900 adults with diabetes

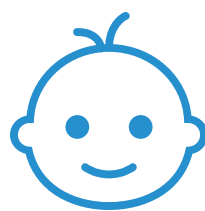
257,000 adults and children with asthma

21,600 people are prescribed EPI pens



## Assisted Outpatient Treatment

This program provides court-ordered outpatient care for at-risk individuals with severe mental illness. The goal: **help people who do not recognize the need for treatment** and are considered at-risk when in the community.



## Women, Children & Infants (WIC)

With technology and remote access, the WIC program is serving 25% more people than prior to the pandemic. Now, **15,400 moms & children** receive benefits and services every month to support their health & well-being.