

# Award-winning care

We are honored to receive recognition for our Health System's high-quality patient care and services. These awards are crucial in promoting excellence, innovation, and trust in our public healthcare, benefiting both patients and the community. They inspire us to keep our standards high and continuously enhance our services.

By spotlighting successful practices, these awards help to create a culture of quality improvement and help us attract talented professionals and more resources. For these reasons and more, we are pleased to share news of the recognition our programs, services and people received in 2023.



## ONE OF THE HEALTHIEST COUNTIES IN CALIFORNIA

Santa Clara County once again ranked in the **top 5 healthiest counties in our state** in the 2023 "County Health Rankings and Roadmap" from the University of Wisconsin's Population Health Institute. Our county consistently ranks in the top 5 California counties for overall health, maintaining the healthy-county status, even during the COVID-19 pandemic.



## OUR PUBLIC HOSPITALS RATED AMONG AMERICA'S 250 BEST

Santa Clara Valley Medical Center, O'Connor Hospital and St. Louise Regional Hospital were ranked in the **top 5% of all US hospitals** by Healthgrades, a marketplace to help people find doctors and hospitals that **consistently deliver clinical quality**. All three hospitals also received Healthgrades' **Critical Care Excellence Award™** for 2023.

## HIGHEST HONORS FOR MATERNITY CARE

Santa Clara Valley Medical Center (SCVMC) has been named as a **2024 High Performing Hospital for Maternity Care**, the highest award a hospital can earn from U.S. News' Best Hospitals rankings. SCVMC earned this high-performance designation in recognition of its maternity care as measured by factors such as newborn complication rates. Altogether, our three public hospitals welcomed more than 4,500 babies in 2023.



# Honored for excellence



## CERTIFIED PATIENT-CENTERED MEDICAL HOMES

The National Committee of Quality Assurance recognized our Primary Care clinics at the Valley Health Centers in Downtown San Jose, East Valley, Gilroy, Milpitas, Moorpark, San Jose, Sunnyvale and Tully Road as **“Patient-Centered Medical Homes.”** These clinics emphasize access, health information technology and **coordinated care focused on patients** to create a true medical home for care.

## SETTING HIGH STANDARDS FOR PATIENT CARE

In May, St. Louise Regional Hospital's Intensive Care Unit (ICU) received the prestigious **Silver Beacon Award for Excellence** from the American Association of Critical-Care Nurses (AACN.) The ICU was recognized for setting standards for excellence in patient-care environments by collecting and using evidence-based information to **improve patient outcomes, patient and staff satisfaction, and credibility with consumers.**



## A LEADER IN STROKE CARE

Our three public hospitals received the **most advanced level of recognition** awarded by the American Heart Association — the Stroke GOLD PLUS Award. Santa Clara Valley Medical Center also was awarded U.S. News & World Report's designation as a 2022-2023 **“High Performing Hospital for Stroke.”** St. Louise Regional Hospital was the first hospital in the Bay Area to achieve Joint Commission certification as a **Primary Stroke Center**; all three public hospitals are now Primary Stroke Centers.



## ACCREDITED HEALTH PLAN

In August, Valley Health Plan (VHP) was awarded **accreditation for three years by the Accreditation Association for Ambulatory Health Care (AAAHC)**, the leader in ambulatory health care accreditation with more than 6,700 organizations accredited.



## HONORED FOR HEALTH EQUITY

Valley Health Plan (VHP) earned **Health Equity Accreditation** from the National Committee for Quality Assurance (NCQA) in December 2023. This notable achievement **demonstrates VHP's dedication to ensuring that all individuals, irrespective of their backgrounds, have equal access to high-quality healthcare services.** VHP will file for full NCQA Health Plan accreditation in mid-2024 and has been working towards this goal for the past year.